

DAR ES SALAAM SERENA HOTEL FACT SHEET



An oasis of luxury at the very heart of Dar es Salaam, the elegant and cosmopolitan Dar Es Salaam Serena Hotel offers a unique mix of pan-African style, world-class professionalism and 5 star facilities.

Location

At the heart of the business district, with immediate access to nightlife, dining, business, shopping and cultural diversions, the hotel is just ten minutes' drive from Dar es Salaam International Airport and within walking distance of the city centre.

Accommodation

Total number of rooms and Suites: **230**

Executive suites 10

Executive rooms 36

Diplomatic suites 4

Presidential suite 1

Standard rooms 125 (city facing)

Superior rooms 54 (garden facing)

There are a total of 10 interconnecting rooms and one wheelchair enabled room.

Room Amenities

- Air-conditioning
- Wi-Fi
- Direct-dial phone / voicemail
- Satellite TV and Video on demand
- Hair dryer
- Mini-bar
- Safe
- Tea/coffee making facilities

Guest Services & Facilities

- 24-hour room service
- Laundry and valet services
- Complimentary newspapers
- Executive lounge with personal butler service
- Gift shop/news stand
- Car rental shop
- Tanzanite jewellery shop
- Fitness Centre
- Heated swimming pool
- Beauty treatments and massages

Dining

The Dar es Salaam Serena Hotel offers a number of dining experiences, and a selection of restaurants, bars, coffee shops and café areas, both inside and out.

Jahazi, the new Mediterranean Seafood restaurant in Dar Es Salaam, gives you a taste of seafood specialties in a trendy modern décor. Enjoy the finest dishes and selection of wines from the cellar.

The Serengeti Restaurant in Dar Es Salaam Serena Hotel will delight you with its breakfast buffet, lunch buffet and special themed buffet dinners, as well as a selection of items from the à la carte menu.

The Island Trader Bar and Restaurant serves light meals and snacks from Dar es Salaam's best kept secret, our pool terrace, overlooking beautifully manicured private gardens.

The Kibo Bar offers a variety of choices for lunch and dinner. The Kibo Bar is known for its live music and great atmosphere, where you can relax and enjoy a good drink from the wide selection of spirits and imported beers.

Bakers Basket is the hotel's coffee shop, where guests meet and greet. Come and enjoy a selection of freshly baked pastries, cakes, baguettes, and a good cup of coffee.

Nearby Places of Interest

- City tour
- Botanical Gardens
- National museum
- Zanaki Street Food stalls
- Tingatinga Centre

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Social & Environmental

At Dar Es Salaam Serena Hotel, we make optimum use of the latest technology in relation to: waste recycling; pollution-reduction and non-CFC use; low energy-use devices and heat recovery systems.

We also have our own plant and tree nursery using only indigenous plants to re-stock the tropical gardens at Dar Es Salaam Serena Hotel. Since it is our belief that environmental protection must extend into all levels of the community, the Group also offers community training on environmental responsibility. Wherever possible, we purchase all our foodstuffs from the local community, we also employ local musicians and dancers. In addition to this the hotels of the group typically work towards the provision of:

- Out-reach programme to the orphanages and hospitals of the area which allows for visits from our staff, the provision of funds, the hosting of seasonal events and the provision of clothing and foodstuffs.
- The promotion of local handicrafts, glassware, pottery, beadwork and clothing in our Gift Shop.
- The creation of temporary and permanent jobs for the local community. Plus training and work-exposure programmes for school leavers.
- Showcasing of cultural dance, costume, singing and cultural craft as part of our corporate undertaking to support and sustain the cultural heritage of the nation.
- Participation in a number of charity events, such as sponsored marathons and 'fun runs' to raise money for a broad range of charities.

In order to promote the overall health of their workforce, Serena has also established the Employee Wellness Programme, which aims to address the holistic health needs of not only Serena's staff, but also of the communities that surround their camps and lodges. In essence, the programme is devoted to reducing the incidence of accident and illness in the workplace, promoting healthy lifestyles, maximizing potential and promoting optimum quality of life.

Check in/out Times

Check In 1200Hrs
Check Out 1000Hrs

Climate

Situated close to the equator and the warm Indian Ocean, Dar es Salaam experiences generally tropical climatic conditions, typified by hot and humid weather throughout much of the year. Annual rainfall is approximately 1,100 mm (43 in) per annum and in a normal year there are two distinct rainy seasons, 'the Tanzania long rains' which fall during April and May, and 'the Tanzania short rains' - during October and November.

Child Policy

We have a range of family rooms with interconnecting doors. We can also offer triple rooms or additional beds. Cots and baby-sitting services can be provided (prior notice appreciated).

Whilst sharing a room with one or two adults, children ages 4 to 14 years are charged 50% of the per person, adult twin rate, young adults ages 15 to 17 are charged 75% of the per person, adult twin rate, children under 3 years share a room with 1 or 2 adults free of charge. Young adults ages 15 to 17 are charged 75% of the per person adult twin rate, children under 4 years share a room with 1 or 2 adults free of charge.

Contact Details

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