

## ARUSHA SERENA HOTEL FACT SHEET



Nestled at the foot of the wooded slopes of Mount Meru, this unique hotel, formerly known as Serena Mountain Village and Lake Duluti Serena, stands amid coffee plantations on the shores of tranquil Lake Duluti.

### Location

Arusha Serena Hotel, Resort & Spa stands on the shores of Lake Duluti, 20 kilometres from Arusha and 60 kilometres from Kilimanjaro International Airport.

### Accommodation

The hotel has 42 guest rooms presented in the style of stone-built cottages, which are grouped in clusters around a flower-filled central 'village square'. Spacious and elegantly presented in classic country-house style, they feature marble bathrooms, double French doors leading out into the gardens, leaded windows, a stylish work or vanity area, and large comfortable beds.

- **21 Double Rooms (King Size Beds)**
- **21 Twin Rooms 1 (Pair) Connecting Room**

Additional beds, cots and baby-sitting services can also be provided (prior notice appreciated).

### Room Amenities

- Ceiling fans
- Mosquito netting
- Work space and vanity unit
- Telephone and Wi-Fi
- Satellite TV
- Mineral water and toiletries
- Bathrobe and slippers
- 24-hour room service
- Hairdryers
- Private Safe
- Tea and coffee making facilities

### Check In/Out Times

- Check in – 12:00
- Check out – 10:00

### Guest Services & Facilities

- Elegant dining room, library and garden terraces
- Extensive flower gardens and lawns
- Lakeside dining
- Wedding planning and honeymoon venue
- Gift shop, business centre, Wi-Fi
- Extensive selection of sports and activities
- Cultural dance and music
- 24 hour on call medical services
- Baby-sitting, children's dining/menus
- Laundry, valet and shoeshine services
- Forex Exchange
- Safety Deposit Box
- All day complimentary Tea and Coffee
- Dedicated children's area with swings

### Activities

Standing at the gateway to the famous Tanzanian 'Northern Safari Circuit', the hotel offers a broad range of attractions, which include:

- Mountain biking around the coffee plantations
- Canoeing on Lake Duluti
- Sundowners by the lake
- Climbs of Mount Meru, Africa's 5th highest mountain
- Visits to the crater lakes of Arusha National Park
- Massage services
- Guided nature walks/ bird walks
- Board games and library
- Culturally-interactive trips to local villages and/or schools
- Nightly talks and video presentations on wildlife

### Nearby Places of Interest

- Arusha National Park
- Lake Duluti
- Mt. Kilimanjaro
- Lake Manyara National Park
- 1942 - 1952 Polish cemetery

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### Dining

Both the bar and restaurant are located within the traditionally stone-built central reception area and offer blazing log fires, garden views, and an elegant yet relaxed ambience. Cuisine includes local and international dishes and weekend buffet events are held on the broad open-air terraces. We also offer a range of acrobatic and cultural shows for our guest's entertainment.

Breakfast and lunch are presented in buffet-style and feature a wide range of international choices. In typical safari style, we offer a 'full English Breakfast' as well as European options, while our lunch menus will typically include meat, poultry, fish and vegetarian options.

Our table d'hôte dinner menus feature a salad buffet, soup, entrée, pudding, cheese and biscuits and tea or coffee. Vegetarian options are always available. The majority of our meat and dairy products, as well as our fruits and vegetables are sourced from the communities that surround the reserve.

Our wine list offers a broad selection of old- and new-world wines, and local and imported beers and spirits. We also offer a wide range of soft drinks including an array of freshly-squeezed local fruit juices. We serve only the finest Tanzanian coffee and tea; we also offer a wide range of fruit and herbal infusions.

We are expert in arranging breakfasts, lunches and cocktails on the shores of beautiful Lake Duluti. We have a number of dedicated sites, which are typically presented with tables, safari chairs, 'bush bar' and a 'bush kitchen', where a broad range of meats, poultry, fish and vegetables are cooked on-site (supplemented by fresh soups, salads and puddings from our kitchens). In the evenings, 'sun-downer' cocktails are traditionally served by the beautiful lake.

### Highlight of a Stay

A guided walk around the hotel's extensive and extremely well-tended gardens or paddle a canoe around the tranquil waters of Lake Duluti.

### Visa

Most visitors to Tanzania require a visa to enter the country. Three-month single-entry tourist visas are available from all Tanzanian embassies.

### Health Requirements

Malaria area –Please consult your doctor or a Travel Clinic for advice.

### Climate

Tanzania's climate is predominately tropical. Coastal areas are usually hot and humid, but on the beaches a sea breeze cools the air considerably. The average day temperature is 30°C. Tanzania has two rainy seasons - the long rains from late March to June and the short rains from November to January. The long rains fall in heavy downpours, often accompanied by violent storms, but the short rains tend to be much less severe. The hottest time of the year is from December to March, before the long rains begin. The coolest months are June, July and August, when it is often overcast.

### Child policy

Child under 2 years sharing a room with 1-2 adults is accommodated on a complimentary basis, Child 2 to 12 years of age sharing a room with 2 adults is charged 50% of the per person adult rate. If own room is required 75% of the adult rate is charged. Young adult 13 to 17 years of age is charged 75% of the per person adult rate whether sharing or on their own.

### Contact Details

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